

# THE BIGGBY® COFFEE HOME OFFICE IS HIRING!



## WE'RE LOOKING FOR:

Data Coordinator

Senior Developer

Click on a name to learn more!

**B** happy • have fun • make friends • love people • drink great coffee

## WHAT ARE THE BENEFITS OF WORKING AT THE HOME OFFICE?

### Paid Time Off\*

- Up to 17 PTO days per year
- 1 week vacation on your first day
- All standard holidays (and then some)!
- 3 month paid leave of absence (after every 5 years)

Health Care for a very low contributory cost\*

Retirement Plan with employer match

Gym membership in the building

FREE Coffee at the Home Office

Training Center

\*For all full-time positions

Resumes should be sent to [jobs@biggby.com](mailto:jobs@biggby.com).

Include the job title in the Subject line.



**Job Opening at the  
BIGGBY COFFEE Home Office**

**2501 Coolidge Road, Suite 302  
East Lansing, MI 48823**

**Title:** Data Coordinator

**Type:** Full Time

**Salary:** \$12.90/hourly  
Health, Retirement & Other Benefits offered  
Free coffee, of course!

**To Apply:** send your resume to [jobs@biggby.com](mailto:jobs@biggby.com) before May 31<sup>st</sup>, 2017. Please include the job title in your submission.

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**Global Orange Development, LLC is an Equal Opportunity Employer.**

## **JOB DESCRIPTION**

### **Data Coordinator**

**Description:** The Data Specialist is responsible for managing databases, software, and reporting for the Home Office, BIGGBY® stores, and our customers—an eye for detail and comfort with computers are key characteristics.

**Direct Supervisor:** Director of the Brains Sphere

#### **Responsibilities and Duties:**

- Help Perform Aloha POS updates
  - Maintain the item database, adding new items and making changes per POS Update Requests across all supported price tiers
  - Maintain panels and modifier screens, adding new buttons and making changes as needed
  - Roll out updates to the field, communicating changes and downloading the update to stores
- Develop and update reports
  - Create or update SSRS or raw data reports to support operational needs
- Database Management
  - Create entries, eliminate duplicates, and cull data from databases
- Provide data support to other departments
  - Looking up requested information in existing databases
  - Troubleshooting missing or mismatched data

#### **Preferred Experience:**

- Must be able to demonstrate the ability to navigate standard formatting and functions within the Microsoft Office suite, including: Excel, Outlook, Word and Power Point.
- At least one year experience with SQL is required.
- Experience with Microsoft Access or SQL Server Reporting Services is a plus.
- Experience with NCR's Aloha POS software is a plus.

#### **Requirements:**

- This position requires the ability to communicate effectively in written and spoken English.
- Expressing or exchanging ideas by means of spoken word.
- Perceiving the nature of sounds at normal speaking levels with or without correction, and having the ability to receive detailed information through oral communication.
- Close visual acuity to perform an activity such as: preparing and analyzing data and figures; transcribing; viewing a computer terminal; extensive reading.
- Exerting up to 20 pounds occasionally and/or up to 10 pounds frequently.



**Job Opening at the  
BIGGBY COFFEE Home Office**

**2501 Coolidge Road, Suite 302  
East Lansing, MI 48823**

**Title:** Senior Developer

**Type:** Full Time

**Salary:** \$41611/annually  
Health, Retirement & Other Benefits offered  
Free coffee, of course!

**To Apply:** send your resume to [jobs@biggby.com](mailto:jobs@biggby.com) before May 31<sup>st</sup>, 2017. Please include the job title in your submission.

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## **JOB DESCRIPTION**

### **Senior Developer**

#### **Description:**

The Senior Developer, in order to make the BIGGBY® Franchise community have the most up-to-date software, is a self-motivated, detail-oriented problem-solver. They design and maintain BIGGBY® COFFEE's internal applications and server infrastructure.

**Direct Supervisor:** Director of the Brains Sphere

#### **Responsibilities and Duties:**

- Plan, design, develop, test, deploy, and maintain business applications
- Participate with or lead a team on various software projects
- Extend and/or refactor existing business applications
- Assist Tech Support department in troubleshooting / debugging in-house applications
- Writing technical documentation as needed
- Maintenance of company networking servers as needed
- Other programming projects as requested

#### **Experience:**

- Three to five years of programming experience required
- Extensive programming experience in C++ and SQL required
- Experience with medium to high complexity programming projects
- Experience with Qt Framework and QML a plus!
- Experience with SQLite and MySQL a plus!
- Experience with Windows Server and Linux, CentOS/RHEL distributions, Client/Server or distributed applications, Python, Django, Rest APIs, or Subversion is a plus!

#### **Requirements:**

- This position requires the ability to communicate effectively in written and spoken English.
- Expressing or exchanging ideas by means of spoken word.
- Perceiving the nature of sounds at normal speaking levels with or without correction, and having the ability to receive detailed information through oral communication.
- Exerting up to 20 pounds occasionally and/or up to 10 pounds frequently.
- Close visual acuity to perform an activity such as: preparing and analyzing data and figures; transcribing; viewing a computer terminal; extensive reading.
- Generally works in an office environment
- Flexible scheduling – there are no standard hours of business for the Senior Developer position.